

**Account information**

Date Account number

Client: First name Last name

Phone number Fax number

Email address Primary contact

P.O. number (Enter "Quote only" if just requesting a quote)

**Ship to**

First name Last name

Address

City State/Zip code

**Overall desired cushion width:**

Back: inches

Seat: inches

**As narrow as possible?** Yes No

*The cushion will be cut as narrow as possible (ANAP) (which may exceed overall cushion width)*

**OK to wedge to desired width?** Yes No

\* "OK to wedge". The mounting surface will be cut to the desired overall width.

**Desired wheelchair back-to-seat angle:**

Specific degrees  
(90°- 135° for full system or 90° for a single cushion)

**Desired cushion height:**  
(Back height from seat pan to top of back)

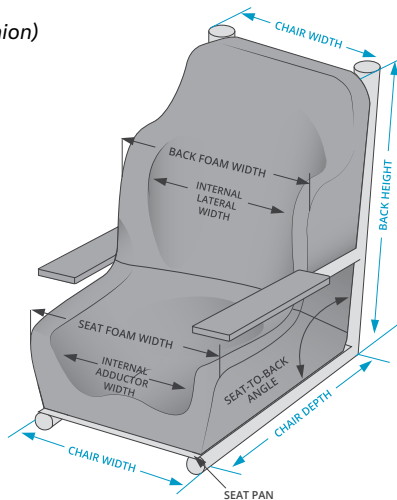
Back: inches

**Check one of the following:**

Provide quote only\*

Begin fabrication

\*Quote pricing valid for six months from date quoted.



# Tru-Shape Packages

Order form & retail price list

Effective August 16, 2021

**3 Pieces to a successful order**

1. Completed order form
2. 3D scan or digital file
3. Electronic purchase order or P.O. number

*\*All 3 pieces must be submitted together*

*Please review remake policy on page 6*

**Permobil**

Email: orders.shape@permobil.com

*\*Please note: Adobe Acrobat Reader 6.0 or newer required to view and complete form. It is recommended that you print a copy for your records as older and free versions of Adobe may prevent you from saving your progress before submitting.*

**Internal Lateral Dimensions:**

inches

**Internal Adductor Dimensions:**

inches

**Chair Dimensions:**

*(Reference purposes only; measurements are not used when designing the system)*

Width: inches

Height: inches

Back and Seat Cushion Pre-configured Packages	Full system	Back only	Seat only						
<b>Back cushion—Package</b>			HPCPS	Part #	MSRP				
<b>Back cushion—COMPLETE</b>			E2617	6364931	\$1,832				
Includes STANDARD foam, reinforced and thinned laterals, vinyl spray coating, cover and any n/c option you choose below.									
<i>*NOTE: Packages approved by PDAC and therefore cannot be modified. Any option noted below can be added as a separate charge.*</i>									
<b>The following items are included (except the Universal Adaptor Plate)</b>									
<b>1. Reinforced and thinned laterals</b>									
Thin left lateral		Thin right lateral							
Reinforce left lateral		Reinforce right lateral							
<b>2. Removable fabric cover with pattern</b>									
No cover		COMFORT-TEK® (For fluid protection and an easily cleaned surface)		Neoprene					
Breathe 4™ (Lightweight, breathable, four-way stretch)		STRETCH-AIR® (For client comfort and heat dissipation)		Spacer fabric					
<b>3. Mounting options</b>									
No mounting		1/2" Plywood		1/4" ABS plastic					
				3/8" ABS plastic					
<b>4. T-Nut configuration for BACK (T-nut size: 1/4-20)</b>									
No T-nuts		Three columns		Four corners					
Default placement of T-nuts:									
1" from top, 1" from bottom									
1" from sides, 1" between rows & columns									
<b>5. T-nut configuration for HEAD support (T-nut size: 1/4-20)</b>									
No T-nuts		Standard 5x5		Whitmeyer					
1" between T-nuts									
Distance from top:		inches (Default is 3")							
Center		Offset to client's left: inches		Offset to client's right: inches					
Universal Adaptor Plate (Including mounting hardware) Cannot be paired with Whitmeyer Pattern (allows you to mount most mfg. head supports to cushions)				<table border="1"> <thead> <tr> <th>Part #</th> <th>MSRP</th> </tr> </thead> <tbody> <tr> <td>471C49=HR-HRAP</td> <td>\$57</td> </tr> </tbody> </table>		Part #	MSRP	471C49=HR-HRAP	\$57
Part #	MSRP								
471C49=HR-HRAP	\$57								
<b>6. Mounting hardware</b>									
			Number required to mount cushion		Part #				
<b>Quick release, Non-adjustable mounting kits</b>									
Flush Mount Kit - 7/8"			1		471C49=NT-K-FH78				
Flush Mount Kit - 1"			1		471C49=NT-K-FH88				
1" Drop Hook with Stops Kit - 1"			1		471C49=NT-K-DH188				
2" Drop Hook with Stops Kit - 1"			1		471C49=NT-K-DH288				
<b>Adjustable J and L bracket kits</b>									
Adjustable Hook Hardware Kit - 5 Hole L Bracket/4 Hole J Bracket for 1" Tubing			Complete kit for seat and back on 1" tubing		470C49=KAH5L4J88				
Adjustable Hook Hardware Kit - 5 Hole L Bracket/2 Hole J Bracket for 1" Tubing			Complete kit for seat and back on 1" tubing		470C49=KAH5L2J88				
<b>7. Back profile</b>									
Round top Corners			Taper profile						
<b>8. Width Between Canes</b>									
Width between canes: inches									
Depth of canes: inches									

Additional options (Price not included in package)				Part #	MSRP
<b>9. Relief of seating surface</b> (Must relieve BOTH seat and back cushion the same amount in order for contours to match.)					
1/8"	1/4"	1/2"	3/4"	6364422	\$112
<b>10. Soft spot (1" Visco foam)</b> (Must be noted on digital file using "where marks" or specific measurements)					
Quantity:				6364311	\$249
<b>11. Soft spot overlay</b> (1" Visco foam; recommend a minimum of a 1/8" surface relief)					
				6364325	\$350
<b>12. Ventilation holes</b> (Breathable spacer fabric, or Breathe 4 covers recommended)					
Evenly spaced		Where marked on digital file		6364330	\$355
<b>13. 2nd Removable fabric back cover</b> (Choose fabric type)					
Neoprene	Spacer Fabric	Breathe 4™		6364340	\$239
COMFORT-TEK®					
STRETCH-AIR®					

Seat cushion—Package	HPCPS	Part #	MSRP
<b>Seat cushion—COMPLETE</b> Includes STANDARD foam, reinforced and thinned adductors, pelvic belt notches, soft spot, seat undercut, vinyl spray coating, cover and any n/c option you choose below.	E2609	6364933	\$2,135

\*NOTE: Packages approved by PDAC and therefore cannot be modified. Any option noted below can be added as a separate charge.\*

**The following items are included**

**1. Reinforced and thinned laterals**

Thin left adductor                      Thin right adductor  
 Reinforce left adductor                Reinforce right adductor

**2. Removable fabric Cover with Pattern**

No cover                      COMFORT-TEK® (For fluid protection and an easily cleaned surface)                      Neoprene  
 Breathe 4™ (Lightweight, breathable, four-way stretch)                      STRETCH-AIR® (For client comfort and heat dissipation)                      Spacer fabric

**3. Mounting options**

No mounting                      1/2" plywood                      1/4" ABS plastic                      3/8" ABS plastic

**4. T-nut configuration for SEAT** (T-nut size: 1/4-20)

No T-nuts                      Three columns                      Four corners

Default Placement of T-Nuts:  
 1" from top, 1" from bottom  
 1" from sides, 1" between rows & columns

**5. Belt notches** (Default is standard if nothing is selected)

Belt notches—Standard (2" long, 2.5" deep)                      No belt notches

**6. Clearance for seat rails**

Width between canes:                      inches  
 Depth of canes:                      inches

**7. Soft spot** (1" Visco foam)

Standard (I.T. area)                      As digitized                      No soft spot

<b>8. Undercut</b> (Default is standard if nothing is selected)			
Standard (1.5" behind front, 0.75" below trough)			
Specific A. Behind trimline B. Below leg trough			
No undercut			
<b>9. Mounting hardware</b>			
		<b>Number required to mount cushion</b>	<b>Part #</b>
<b>Quick release, non-adjustable mounting kits</b>			
	Flush Mount Kit - 7/8"	1	471C49=NT-K-FH78
	Flush Mount Kit - 1"	1	471C49=NT-K-FH88
	1" Drop Hook with Stops Kit - 1"	1	471C49=NT-K-DH188
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	Adjustable Hook Hardware Kit - 5 Hole L Bracket/4 Hole J Bracket for 1" Tubing	Complete kit for seat and back on 1" tubing	470C49=KAH5L4J88
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<b>Additional options</b> (Price not included in package)			<b>Part #</b>
			<b>MSRP</b>
<b>10. Relief of seating surface</b> (Must relieve BOTH seat and back cushion the same amount in order for contours to match.)			
1/8"	1/4"	1/2"	3/4"
			6364422
			\$112
<b>11. Ventilation holes</b> (Breathable spacer fabric or Breathe 4 covers recommended)			
Evenly spaced		Where marked on digital file	
			6364330
			\$355
<b>12. Soft spot overlay</b> (1" Visco foam; recommend a 1/8" surface relief)			
			6364325
			\$350
<b>13. Corner notches</b>			
Notch front seat corners		N/C	
Width	Length	Depth*	
Notch rear seat corners			
Width	Length		
*If not full depth			
<b>14. Leg length discrepancy modification</b>			
Carve front edge of seat as scanned			N/C
Specific			N/C
<b>If specific cutback, choose one of the contouring options below:</b> = material to be cut back			
Cut back right only    Cut back left only    Cut back both			
Standard A	inches		N/C
Cut back entire side, to center of medial knee support			
Standard B	inches		N/C
Cut back entire side, but leave medial knee support			
Standard C	inches		N/C
Cut back entire side, including medial knee support			
Standard D	R inches	L inches	N/C
Cut back leg trough only, leaving both adductors and medial knee support full length			

Miscellaneous	Part #	MSRP
<b>Quantity:</b>		
Black patch paint—Latex free*	TS-PATCHPAINT	\$19
Sewing pattern only	6364336	\$167
Replacement pattern from existing cover	6364305	\$99

\* For touch-up of minor cuts, holes, or abrasions in vinyl coating that may occur during normal use. Shipped as repair material in individual box. Add \$20 hazardous material handling charge.

**Specific instructions not otherwise covered in order form.** Note: We encourage you to provide additional instructions and sketches to ensure a successful fabrication. Examples: soft spot location, special t-nut patterns, soft spot overlays, leg length discrepancies, double reinforcements, swing away laterals, etc.

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**Please review remake policy on next page**

## TRU-SHAPE remake and warranty policy

### Remake policy

A remake is defined as a product that did not meet the customer's expectations and/or did not meet the user's needs due to an error in the manufacturing process or error in shape translation.

- Within the first 180 days of the original invoice date: If, for one of the reasons listed above, the seating system outcome is not satisfactory, Permobil will work to modify and adjust the product to remedy the deficiency. Errors made by the customer during the scanning/ordering process are not considered a remake. If these modifications and adjustments are unsuccessful, the customer will be contacted by Permobil for advisement if a remake is appropriate and, if so, will initiate the Remake Request Process.
- A Remake Request Form, completed by the ordering ATP, is required to begin the remake process.
- Any approved remake request for an improperly fit product that is 6-12 months from the original invoice date will result in a charge equal to 50% of the original invoice amount. This remake policy does not extend beyond 12 months from the original invoice date.
- Return authorization must be obtained prior to returning any product. Permobil will not process any item without a valid return authorization number.
- Permobil will determine if the product in question needs to be returned for review. If Permobil determines the product does not need to be returned, the customer must fill out and return a Certificate of Destruction to continue with the remake process.
- The customer is responsible for all return shipping costs associated with any remake.

### Warranty policy

Listed below are the applicable warranty periods from the original invoice date:

- Tru-Shape seat and back: 2 years
- Covers: 6 months
- Hardware: 1 year

### What is covered?

Defects related to materials and workmanship.

### What is not covered?

Any seating system that has been misused, damaged by an accident or damage from an "act of Nature" (e.g., flood, tornado, earthquake, fire, etc.). Any substitutions of the supplied accessories or modification to the seating system may void the warranty.